

## Taylor Product Warranty

We pride ourselves on our quality and service and guarantee that the products manufactured in our factory will be free from defects in material and workmanship for a set period from date of delivery. This warranty is given subject to certain conditions.

- SHUTTERGUARD SECURITY SHUTTERS: 10 YEARS
- HURRICANE ALUMINUM SHUTTERS: 10 YEARS
- THERMOWOOD SHUTTERS: 3 YEARS
- WINDOW BLINDS – WOOD VENETIAN, ALUMINIUM VENETIAN, WOVEN, ROLLER AND VERTICAL: 2 YEARS
- WOODEN SHUTTERS : 5 YEARS

The Seller guarantees that the products manufactured by it will be free from defects in material and workmanship for the following periods:

- Taylor Shutterguard and Hurricane Aluminium Shutters for a period of 10 (ten) years from date of delivery;
- Taylor Thermowood Shutters for a period of 3 (three) years from date of delivery;
- Taylor Window Blinds for a period of 2 (two) years from date of delivery;
- Taylor Timber wood shutters for a period of 5 ( five ) years from date of delivery .

The guarantees given above are subject to:

- The Sellers product being installed by an installer authorised by the Seller;
- The Sellers products consisting exclusively of the Sellers materials and component.
- The Sellers products being used for a purpose for which it was not designed;
- The Sellers products were not misused, altered or repaired by an installer not authorised by the Seller;
- The Sellers products were regularly cleaned and maintained according to the Sellers product care instructions;
- The guarantee excluding fair wear and tear.

## OUTDOOR / DROP BLINDS

Taylor Blinds & Shutters guarantees its workmanship and quality of materials used, save for fair wear and tear and provided a proper and acceptable manner of use and method of cleaning is maintained, as follows:

- All aluminium components for a period of 5 (FIVE) years, excluding defects caused by mechanical damage
- The workmanship of Taylor Blinds & Shutters for a period of 1 (ONE) year from date of installation
- Standard specialised solar fabrics for a period of 5 (FIVE) years from date of installation, subject to the conditions prescribed by the manufacturer
- Tubular motors for a period of 5 (FIVE) years from date of installation, subject to the conditions prescribed by the manufacturer.

Notwithstanding the aforesaid, no guarantee or warranty of any nature whatsoever, including that for workmanship or material supplied, shall apply should all amounts payable not be paid following completion of installation of any product sold.