

2 YEAR WARRANTY

Blinds Mart manufactures quality blinds and supports this with a 2 year warranty. Should you incur any problems with any of your Blinds Mart products, we will repair the product accordingly and replace parts if necessary.

Blinds Mart will only guarantee that the blinds will be free from defects in materials and workmanship for a period of 2 years from date of purchase.

This is a limited warranty and Blinds Mart will only be responsible for the repair or the replacement of blinds or components found to be defective and will not be liable for shipping / transport charges and any labour costs incurred for measuring and installation.

Slight warpages, variations in colour and grain effect, are normal with a natural wood and bamboo product and are not considered defects. Some fading / dis-colouration of the blind may occur over time - this is common with chemical coatings and is also not considered a defect.

All warranty claims must be strictly made within the 2 year period from date of invoice and must be accompanied by your invoice as well as details regarding the nature of the problem, location of the blind, etc. Kindly note that warranty claims must be submitted on a Blinds Mart warranty claim form which can be obtained from our offices.

PLEASE NOTE : This warranty does not cover :

- Damages in transit, accidents, alterations, misuse, abuse, Act of God, motorized devices, exposure to the elements, excessive humidity (corrosion on components and aluminium slatting along coastal areas), moisture damage (mildew and fungus) or failure to follow our instructions or recommendations with respect to measurement, installation, cleaning or maintenance and specified size limitations.

This warranty excludes all liability for consequential or incidental damages for any cause whatsoever.