



ALTRA SHUTTER 3 YEAR WARRANTY

Blind Designs guarantees to the original consumer purchaser of Blind Designs Altra Shutters installed in a single family home or commercial property by the distributor as new construction or by the Original Purchaser as an addition or retro-fit product, that Blind Designs will repair or replace any such products that are defective in materials or workmanship in conjunction with the relevant distributor and will pay the costs of all parts for 3 (three) years. If repair is not commercially practical or cannot be made in a timely manner, then Blind Designs will, at the Original Purchaser's option, either replace any defective Products or refund the purchase price. Blind Designs reserves the right to modify or discontinue any of its Products and may substitute current Products and components of equal quality and as similar in appearance as possible.

COVERAGE

This warranty extends to the original Purchaser of the Products. The Warranty starts on the invoice date and remains effective as long as the Original Purchaser owns the home or building.

EXCLUSIONS

- Defects related to misuse and abuse
- Normal wear, including discolouration on hardware components finishes
- Temporary thermal expansion or bowing resulting from direct sunlight and/or significant differential temperatures between the inside and outside environment
- Defects in exterior finishes, resulting from cracking, peeling, and other loss of adhesion in coastal applications (6km from salt water)
- Natural weathering of exterior finishes
- Damage from acts of nature (e.g. from fire, hurricane, earthquake, etc.)
- Damage from a building settling, structural failures of walls or foundation
- Non-standard installation, including without limitation, units installed in other than vertical plane, sloped, or out of square
- The unit is not installed or maintained in accordance with Blind Designs written Care and Maintenance Guide.
- Improper handling, storage or field mulling.
- Alterations (including but not limited to customer applied finishes.) or modifications not performed by Blind Designs.
- Blind Designs products installed within 6km of a coastline carry a 2-year limited warranty.
- The unit is broken or damaged for any reason.
- The unit is not properly wiped to avoid accumulation of moisture or water
- The unit is subjected to high humidity, including without limitation, installation near pools, hot tubs, and saunas.
- The unit was exposed to corrosive materials, including without limitation, sulphur or chlorine.

DISCLAIMERS & LIMITATIONS

The warranty is expressly in Lieu of all other oral or written warranties, liabilities or obligations. In no event shall Blind Designs be liable for consequential or incidental damages of any kind, including any damage to the building, its contents or any person therein, resulting from the breach of any warranty set forth herein. Blind Design's obligations under this warranty are expressly conditioned upon payment in full for the products.





ALTRA SHUTTER CARE AND MAINTENANCE

All Blind Designs Altra shutters require ongoing care and maintenance to ensure trouble free operations. The below mentioned cleaning intervals are guidelines, we encourage our clients to use their own discretion to determine when care and maintenance is required.

Note that care and maintenance is required for both inland and coastal installations.

EQUIPMENT NEEDED

- 2 x white cotton soft cloths
- Broom with soft bristles or a vacuum cleaner (for cleaning of bottom tracks ONLY)
- Non-acetic multipurpose silicon spray

WEEKLY CLEANING METHOD

- Remove dirt and dust from the bottom track by using a broom or vacuum cleaner. Dirt inside the track will prevent the bottom guide pin from gliding smoothly, causing the shutters to get stuck or make abnormal squeaking or scraping sounds while opening and/or closing them.
- NO lubrication needed for the bottom track.
- Shutters, louvre blades, frames and tracks (top and bottom) should be cleaned with a solution of warm water and non-abrasive, pH neutral detergent solution. Surfaces should be thoroughly rinsed after cleaning to remove all residues. All surfaces should be cleaned using a soft cloth or sponge or nothing harsher than a soft natural bristle brush.
- Dry the shutters by using a non-scratch cloth.
- Six-monthly lubrication

- EVERY SIX MONTHS: lubricate all the wheels inside the top track by using a non-acetic multipurpose silicone spray. CAUTION: Please read all product instructions and cautions as indicated.
- NO lubrication needed for hinges.
- NO lubrication needed for the bottom track.
- NO lubrication needed for the lock cylinder.

IMPORTANT INFORMATION

- Do not use solvents such as thinners, benzene, turpentine, non-recommended household/commercial/industrial cleaners, abrasive cloths and cleaning agents, brushes and/or sponges to clean your shutters as it may affect the powder coating.
- When in doubt please ask your Blind Designs distributor for assistance and/or additional information.

